

# QUALITY POLICY, FOR THE ENVIRONMENT AND WORKPLACE SAFETY

In this era of economic shifts, rapid technological advancements, and the digital transformation driven by AI, at **Ideal-tek**, we see these challenges as opportunities to grow, innovate, and make a positive impact on our industry and the communities we serve.

As we embrace the wave of digitalization and artificial intelligence reshaping industries, we remain steadfast in our commitment to quality. For us, quality is not just a benchmark; it's a promise we make to ourselves and to those who rely on our tools every day. Our journey reflects our dedication to innovation, our respect for those we serve, and our belief in creating lasting value.

By prioritizing customer satisfaction, workplace well-being, and strict adherence to technical standards, we navigate the evolving demands of an international market with a forward-thinking mindset.

We're guided by the principles of

## UNI EN ISO 9001:2015 and ISO 13485:2016

which shape not only our methods but also our mission to be the best version of ourselves, every day.

With this premise, Ideal-tek identifies its purposes, in accordance with the standards, as follows:

SN EN ISO 9001:2015

**Swiss Manufacturer and Supplier of Precision Tools and Instruments**

SN EN ISO 13485:2016

**Design, development, manufacturing of non-sterile reusable surgical tweezers and forceps**

To achieve our goals, we have:

- Developed and updated our Quality Manual, which not only aligns with UNI EN ISO 9001:2015 and ISO 13485:2016 but also reflects our commitment to continuously surpass industry standards and improve our organizational structure.
- Established a dedicated **Quality Team** with the responsibility and authority to ensure that **Ideal-tek's** standards are not only met but exceeded. This team regularly reports to management, providing insights into system effectiveness and identifying areas for ongoing improvement.
- Created a set of **performance indicators** that serve as our compass, helping us assess our progress and set new targets that propel us forward.

The leadership at **Ideal-tek** is deeply committed to fostering a culture of quality and safety. We believe that when employees are supported in a safe and inspiring environment, they are empowered to contribute their best to our shared mission. Our **workplace safety** officer plays a crucial role in maintaining this environment, overseeing the application and implementation of our safety principles with care and diligence.

In line with our values, our **Environmental Policy** is based on a commitment to comply with current legislative standards. We are dedicated to promoting environmental stewardship, aiming to prevent pollution and minimize our ecological footprint wherever possible.

Balerna, October 11, 2024

Sandro Grisoni

Salvatore Alivesi

President

Vice President