

QUALITY POLICY, FOR THE ENVIRONMENT AND WORKPLACE SAFETY

The economic changes and the continuous technological evolution that we are experiencing in these years require continuous performance improvement in our organisation.

Ideal-tek SA strongly believes that international competitive challenges must be faced with a joint commitment in improving the quality of our products and organisation, whilst taking care of customer satisfaction, workplace health and safety, plus compliance with the technical rules.

The requirements contained in the regulations

UNI EN ISO 9001:2015 and ISO 13485:2016

have always been and will continue to be the reference and focal points to verify the correctness and completeness of our operating methods.

To achieve our goals, we have:

- Developed and updated the company's Quality Manual that describes the current organisational setup of **Ideal-tek SA**, in accordance with UNI EN ISO 9001:2015 and ISO 13485:2016 rules, and the commitment to respect their contents;
- Identified a "**quality team**" (a quality manager and assistant) with the responsibility and authority to ensure compliance with the provisions of our Quality System and what described in this Manual. The quality manager reports periodically to Management on the system's effectiveness and on the opportunities for improvement;
- Defined a series of representative performance **indicators** for the quality system, which are used periodically to verify the objectives achieved and the new goals.

Ideal-tek SA management undertakes to support the daily implementation of quality-oriented work principles and methodologies, together with the business principles of **workplace safety**. The manager of workplace safety oversees the implementation of these principles.

The company policy for the **Environment** consists of respecting the ongoing legislation, adopting the principles of environmental protection and aiming to prevent any type of pollution.